

Te Poari ā-Rohe o Puketāpapa
Te Rīpoata ā-Tau 2018/2019

Puketāpapa

Local Board Annual Report 2018/2019



Mihi

Tēnei au te noho atu nei
i te kāhiwi o Waikōwhai ki te uru.
Ka mihi iho au ki raro
ki te ākau o Manukau moana,
he taunga kawau tiketike,
te eke ki te tāhuna tōrea.
Ka huri whakateraki aku kamo,
ka kite atu au i te ara hōu e kokoti mai rā
i taku manawa me te Ahikāroa o Rakataura,
kia tae au ki Te Tāpapakanga a Hape
ka hoki mai anō taku hā,
kei reira nei hoki ko Pukewīwī.
Ka kite kau atu au i te remu o Ōwairaka,
ka hoki whakararo anō ōku whakaaro
ki Te Tātua o Riu ki Uta
e tu ārai mai rā mōku i te whitinga
mai o te rā.
Kei tua ki te raki, ko te Puku o te Tipua
nei o Tāmaki Makaurau,
kei raro ko te Onehunga.
Kātahi au ka hoki mā te Kāhiwi Pūpuke
kia ū atu anō au ki a koe Waikōwhai.
I konā, ka tau aku mihi,
ka eke, kua eke.
Hui e, taiki e!

Here I sit
on the western ridge overlooking Waikōwhai.
I cast my greetings below
to the shores of the Manukau Harbour
landing place of visiting cormorant
domain of the oyster-catcher.
My gaze turns northward,
along the new path that cuts through
the heart of the ancient fire-line of Rakataura,
that takes me to Hape’s repose,
where I catch my breath,
there resides the place, Pukewīwī.
Hemmed in by Mount Albert to the north,
thoughts turn south
to Te Tātua o Riu ki Uta – Three Kings,
my boundary to the east.
Beyond lies the Central Business District
of Auckland city,
and to the south, Onehunga.
From here I follow the ridgeline
that is Hillsborough
till I reach Waikōwhai.
There my greetings rest,
we are bound.
It is done!

He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Puketāpapa Local Board area from 1 July 2018 to 30 June 2019.

You can read about our progress, expenditure, service performance and challenges faced in 2018/2019. It’s part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council’s Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Puketāpapa Local Board Agreement 2018/2019.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how together we’re delivering for Auckland.

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He kōrero mai i te heamana From the chairperson



I'm delighted we've reached many milestones in the past year.

These are the result of many years of work and delivery on the long-standing aspirations of our communities.

We completed major park upgrades at Te Auaunga/Walmsley and Underwood Reserves (Te Auaunga Project) and at Fearon Harold Long Park. In keeping with our strategic approach to investments, we developed an Open Space Network Plan to guide our parks work.

Our parks, facilities and greenways help contribute to our communities' wellbeing. We know that people's ability to connect with each other is an important contributor to health. A big focus of this year was the Puketāpapa Health Action Plan which we are co-creating with health groups. While we kickstarted this process, implementation will be a collective effort.

Improving the quality of our natural environment is a big priority. We've funded several projects that aim to reduce carbon emissions and raise awareness of the challenges of climate change. We continued working to protect the mauri/life force of Te Auaunga, the largest river on the isthmus. Naturalisation of the Walmsley/Underwood section of the waterway was a milestone.

Also high on our agenda is listening to the voice of children and young people. Many of the ideas emerging from our Children's Panels are being implemented by the board – often through the work of our community partners. Our new Youth Board is working hard to reflect the views of youth throughout Puketāpapa.

We look forward to hearing from our communities next year, when we start to develop our next local board plan.

Harry Doig
Chairperson, Puketāpapa Local Board

Te Poari ā-Rohe o Puketāpapa Puketāpapa Local Board



Your board

(L to R): Anne-Marie Coury, David Holm, Julie Fairey (Deputy Chairperson), Harry Doig (Chairperson), Shail Kaushal, Ella Kumar, JP



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Closed Saturday, Sunday and public holidays



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Ngā kaupapa me ngā whakapaipai ake

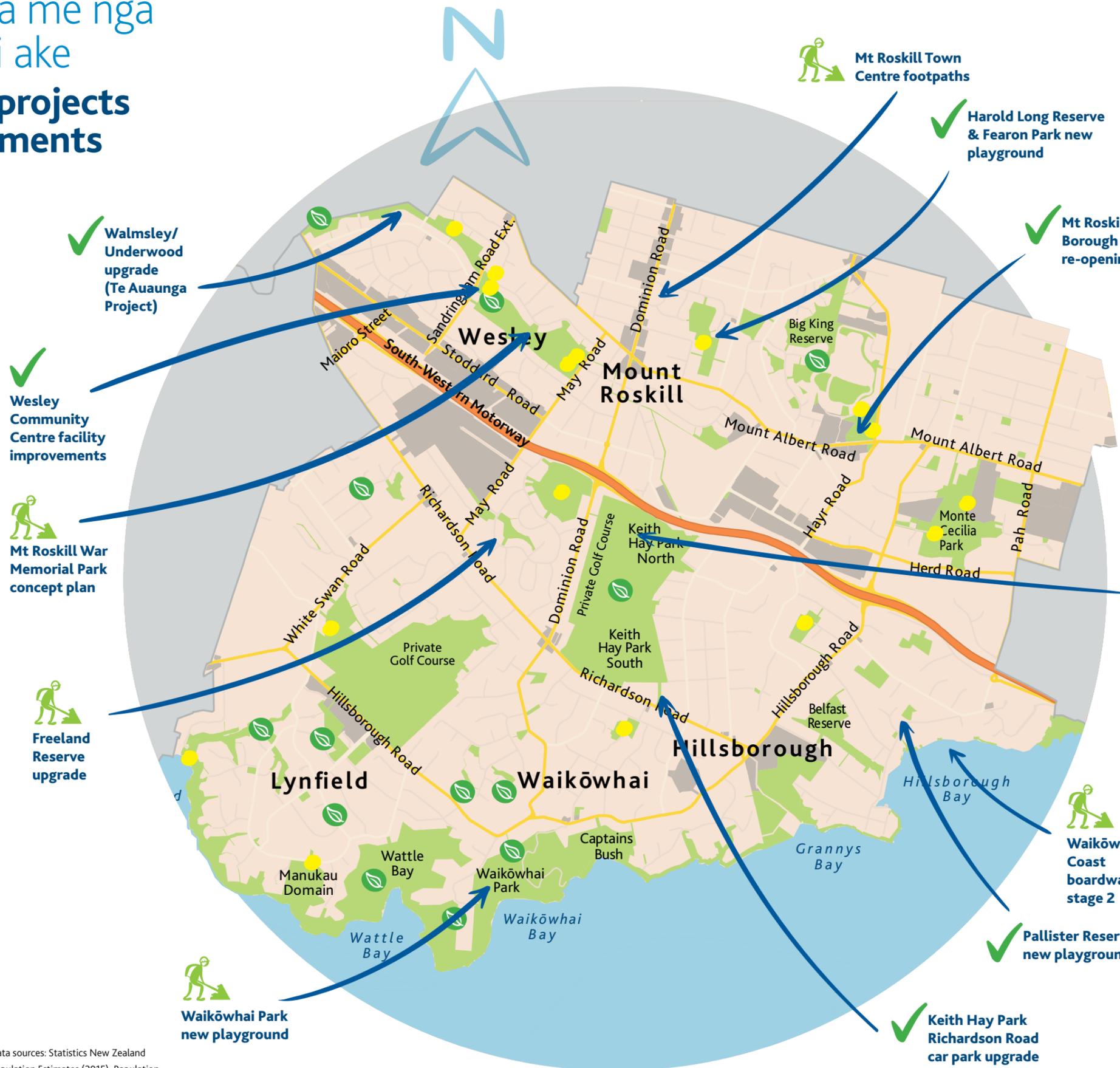
Puketāpapa projects and improvements

KEY TO CURRENT & PLANNED PROJECTS

-  Delivered projects
-  Current projects
-  Environmental Projects
-  Park and community events

- ### LEGEND
-  Public open space (Unitary Plan)
 -  Motorway
 -  Major Road
 -  Arterial Road
 -  Medium Road
 -  Minor Road

Data sources: Statistics New Zealand Population Estimates (2015), Population Projections (2013-base) and 2013 Census.



A unique landscape including Manukau Harbour, Te Auaunga/Oakley Creek and 2 volcanic cones (Puketāpapa/Pukewīwī/Mt Roskill and Te Tātua o Rīu-kī-uta/Big King)



44% of our residents identify as Asian, which includes Indian, Chinese, Sri Lankan, Filipino and Korean communities



13 mana whenua have an interest in Puketāpapa

We are home to almost **100** parks, many linked by greenways, **2** recreation centres, **1** swimming pool, **1** library and numerous community centres.



Tā mātou pūrongo whakahaere mahi

Our performance report

Local Community Services

Highlights include improvements to Harold Long and Fearon Reserve including connections, greenways/linkages and the playground. We adopted the Waikōwhai Walkway Action Plan to guide investment into walkway routes along the Waikōwhai Coast. We opened the Ōwairaka Bridge. The bridge joins Mt Eden and Mt Roskill, and is part of the Oakley Creek restoration

project. The Puketāpapa Christmas Festival included Carols by Candlelight to mark the 60th anniversary of Carols by Candlelight at Three Kings Reserve.

● Achieved ● Substantially achieved ● Not achieved

Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities						
Percentage of Aucklanders that feel their local town centre is safe - day time	▲	83%	83%	79%	83%	
Percentage of Aucklanders that feel their local town centre is safe - night time	▲	33%	29%	28%	33%	Community patrol volunteers and neighbourhood support groups continue to be active in and around Wesley Markets and retail areas. Poor street lighting seems to be of concern and we'll work with Auckland Transport to address the issue.
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities						
The percentage of Empowered Communities activities that are community led	●	35%	88%	New Measure	New Measure	Community-led practice is championed through activities such as Neighbours Day events, Childrens Panel projects and a youth vs Police basketball game to improve relationships.
The percentage of Empowered Communities activities that build capacity and capability	●	30%	88%	New Measure	New Measure	We exceeded target, as community capacity and capability are being built through activities such as social enterprise network events hosted by local enterprises, coaching and mentoring clinics for local social enterprise groups, and the Youth Summit led by youth with coordination from YMCA.
We fund, enable and deliver arts and culture experiences that enhance identity and connect people						
The percentage of arts, and culture programmes, grants and activities that are community led	●	70%	100%	New Measure	New Measure	
We fund, enable and deliver community events and experiences that enhance identity and connect people						
The number of attendees at council-led community events	●	2,700	550	New Measure	New Measure	Attendance was low after bad weather caused cancellation of the Movies in Parks event and affected the Puketāpapa Christmas Festival.
The percentage of attendees satisfied with a nominated local community event	●	70%	61%	New Measure	New Measure	Feedback from the Three Kings Carols at Candlelight event indicated rainy weather affected the event experience and is likely to have reduced satisfaction.
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection						
The number of participants in activities at art facilities, community centres and hire venues	●	400,000	418,736	New Measure	New Measure	
The percentage of art facilities, community centres and hire venues network that is community led	●	17%	17%	New Measure	New Measure	
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life						
The number of internet sessions at libraries (unique sessions over public computing or public WiFi networks)	●	140,000	134,811	New Measure	New Measure	Unlike most local boards, the primary driver of declining internet sessions was declining computer sessions. This most likely reflects more people using their own devices and more affordable data plans. However, for Aucklanders without data access, free library WiFi remains an important means of access to information and participation.
The number of visits to library facilities	●	270,000	267,925	New Measure	New Measure	Visits to Mt Roskill Library didn't meet target by a small amount. Auckland Libraries is committed to working with communities to ensure local services remain relevant and attractive.
Percentage of customers satisfied with the quality of library service delivery	●	85%	95%	95%	95%	Customer satisfaction with overall library service delivery is well above target at 95 per cent. Factors such as programmes and events run by the libraries, satisfaction with the library environment and customer service were key in achieving this result.

Local Community Services measures cont'd over

Local Community Services cont'd

We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●		82%	81%	New Measure	New Measure	We have enough fields and field hours, so this result appears to reflect the quality of the experience, such as types of surfaces and weather-related closures. Officers will work with the board and community on these issues.
The customers' Net Promoter Score for Pool and Leisure Centres	●	▼	17	16	17	17	Continued strong performance with a customer experience score just below the target. Customer ratings are particularly high in the following areas: timeliness of programmes, friendliness of staff, and the quality and wide variety of activities. Further areas for improvement include cleanliness and quality of changing rooms, water quality and overcrowding.
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks	●		80%	82%	New Measure	New Measure	
The percentage of residents who visited a local park in the last 12 months	●	▼	90%	83%	91%	90%	We didn't meet target, but a score of 83 per cent is among the highest of all local boards. This score reflects the importance local residents place on the value of parks. The council is rolling out programmes to connect people to nature and activate our local parks and these should increase park visits in future.
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●		5.4%	15.0%	New Measure	New Measure	

Local Environmental Management

Highlights include a new low carbon lifestyles project to support our low-carbon Action Plan which incorporated a residents' survey.

● Achieved ● Substantially achieved ● Not achieved

	Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	▲	90%	86%	80%	80%	We successfully delivered six of seven environmental projects. Manukau Harbour Forum symposium postponed until the new financial year.

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

COMMUNITY SERVICES

Taste of Puketāpapa, a campaign supported by Puketāpapa Local Board, celebrates the area’s diversity and unique cultural identity that is reflected in the food, shopping and play options available. From New Zealand’s first Afghan restaurant to the country’s largest Indian apparel retail outlet, you name it and you can probably find it in Puketāpapa.

ENVIRONMENTAL MANAGEMENT

Under its action plan “Becoming a Low Carbon Community – An Action Plan” released earlier this year, Puketāpapa Local Board aims to support locals to reduce their carbon footprint from 6.7 tonnes per person per year to three tonnes per person per year by 2040. Under the plan, the local board is encouraging people to take up cycling, one of seven key changes people can make to reduce their carbon footprint.

The Puketāpapa Local Low Carbon Network has created a map of the area to encourage more people onto their bikes to enjoy the wonderful maunga, eateries, picnic sites and markets.



Taste of Puketāpapa – Thai Kai

Te āhuatanga ā-rohe

Local flavour

Pedestrian-friendly Puketāpapa



A new Community Safety Fund will help Puketāpapa Local Board respond to road safety issues raised by locals to make the neighbourhood safer.

Road safety hazards raised by locals will be addressed by adding physical safety improvements like additional pedestrian crossing facilities on Hillsborough Road and road safety measures around schools.

The Community Safety Fund comes from the 2018 Regional Land Transport Plan. Money is allocated to local areas where it is most needed based on the number of serious road injuries or fatalities.

Safety on local road corridors is taken seriously by the Puketāpapa Local Board particularly when it concerns pedestrians, cyclists, and users of alternative transport modes. This Auckland Transport initiative provides much needed funds

to further local road safety projects and priorities set out in the board’s plan.

Auckland Transport is also working through making walking safer in the area around the Mt Roskill school campus. Locals have been consulted about improvements around Frost Road and Carr Road and progress on the area of Mt Albert Road / Hayr Road and the Dornwell Avenue area is ongoing.

Pedestrian improvements are also planned for May Road, with locals being consulted recently on additional crossing facilities for pedestrians.

“Money is allocated to local areas where it is most needed”



Te tahua pūtea

Funding impact statement

For the period ended 30 June 2019

\$000s	NOTES	ACTUAL 2018/19	ANNUAL PLAN 2018/19*	ANNUAL PLAN 2017/18
Sources of operating funding:				
General rates, UAGCs, rates penalties		9,782	9,782	9,232
Targeted rates		0	0	0
Subsidies and grants for operating purposes		19	11	13
Fees and charges		487	408	446
Local authorities fuel tax, fines, infringement fees and other receipts		128	59	62
Total operating funding		10,416	10,260	9,753
Applications of operating funding:				
Payment to staff and suppliers	1	9,250	8,203	7,608
Finance costs		434	434	693
Internal charges and overheads applied		1,615	1,615	1,450
Other operating funding applications		0	0	0
Total applications of operating funding		11,299	10,252	9,751
Surplus (deficit) of operating funding		(883)	8	2
Sources of capital funding:				
Subsidies and grants for capital expenditure	2	385	0	0
Development and financial contributions*		0	0	0
Increase (decrease) in debt		4,523	4,253	3,676
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		4,908	4,253	3,676
Application of capital funding:				
Capital expenditure:				
- to meet additional demand		1,235	847	360
- to improve the level of service		128	1,657	1,884
- to replace existing assets		2,662	1,757	1,434
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding		4,024	4,261	3,678
Surplus (deficit) of capital funding		883	(8)	(2)
Funding balance		0	0	0

Variance explanation Actual 2018/2019 to Annual Plan 2018/2019

- Supplier payments are above plan due to higher than anticipated maintenance expenditure incurred for the maintenance of local facilities and assets. In 2018/2019, significant areas of spend in Puketāpapa included streetscaping services for trees and the renovations of the Keith Hay Park sports fields.
- An unplanned contribution was received from Fletchers Residential Limited for lighting upgrades at Keith Hay Park. The contribution was part of an agreement with Fletchers relating to the housing development at the former Three Kings Quarry site.

*Year 1 of the Long-term Plan 2018-2028 (10-year Budget 2018-2028)



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